





GIA Education Contact Us

Gemological Institute of America World Headquarters The Robert Mouawad Campus 5345 Armada Dr. Carlsbad, CA 92008

To RSVP call 800-421-7250 ext. 4100 or 760-603-4100

Career Coaching





Career Coaching is your chance to have a mentoring session with an industry leader who will answer your questions, help you find focus, and suggest a career path, based on your experience, training and personality. So don't be shy! The coaches are warm, friendly types who volunteer their time because they love the jewelry industry and want to share their expertise with enthusiastic job seekers (that's youl).

Coaching Areas	Coaches in New York	Coaches in Carlsbad
Appraising	Gail Brett Levine, G.G. Executive Director National Association of Jewelry Appraisers	Cos Altobelli President <i>Altobelli Jewelers</i> Gina D'Onofrio
	David Rotenberg President	Owner Gina Jewels
	David Craig Jewelers	Richard Drucker President
		Thom Underwood Master Gemologist Appraiser San Diego Gemological
Auctions		Laboratory
Business Start-up and Entrepreneurship	Paul S. Cohen President Continental Jewelers, Inc.	Howard Hauben President Centurion Jewelry & H2
	Howard Hauben President Centurion Jewelry & H2 Consulting, Inc.	Consulting, Inc. Steven Mindel, Esq. Attorney Feinberg, Mindel, Brandt, Klei
	Chris Spencer President The Spencer Company	& Kline Donna Phelan Vice President, Investments Wachovia Securities
		Chris Spencer President The Spencer Company
Career Information	Frank Dallahan President/CEO MJSA	Peggy Jo Donahue Director of Public Affairs Jewelers of America
	Peggy Jo Donahue Director of Public Affairs Jewelers of America Isabella Fiske	Andrea Hill Director The Bell Group Terry lanuale
	Vice President Marketing Lieberfarb, Inc. Andrea Hill	President TMI Enterprises Inc. Jay G. Lell, G.G.
	The Bell Group Terry lanuale President	Key Account Development Manager Overseas Diamonds – Isee2 Herb Lewis
	TMI Enterprises Inc. Dione Kenyon President The Jewelers Board of Trade	V.P. retired Allison Kaufman and Bulova Watch Co. Robin Lutin
	Ronnie Klein President Displays and More	Regional Manager JCK Mark Smelzer
	Jay G. Lell, G.G. Key Account Development Manager Overseas Diamonds – Isee2	Publisher JCK International Publishing Group
	Mark Smelzer Publisher JCK International Publishing Group	
Colored Stones	Douglas Hucker Executive Director American Gem Trade	Edward Boehm President JOEB Enterprises, LLC
	Association (AGTA)	George Houston President
		George C. Houston, Inc. Douglas Hucker Executive Director American Gem Trade Association (AGTA)
Design	Caroline Ballou B.A. Ballou & Co Inc. Sharon Khazzam	Chris Aire Founder and Designer Chris Aire Fine Jewelry & Timepieces
	President Sharon Khazzam Inc. Lisa Nikfarjam	Katey Brunini Designer K. Brunini Jewels
	Senior Vice President, Sales Director Roberto Coin, Inc. Stephanie Occhipinti	Claudia Endler Owner/Designer Claudia Endler Designs
	Jewelry Designer Stephanie Occhipinti Designs Ltd. Hedda Schupak	Alishan Halebian Designer/Owner Alishan
Diamonds	Editor-in-Chief JCK Norma Haas	Kalpesh Jhavari or Rahul
	Vice President ENH International Robert May	Parikh K.R. Gems & Diamonds, Intl. Joe Landau
	Director of Business Development Pluczenik Diamond Group/ESCADA Fine Jewelry	President J. Landau, Inc.
Estate Jewelry		Mark Ebert Ebert & Co.
Interviewing Skills Laboratories		Bob Kane
Manufacturing	Babette Goodman Cohen	President & CEO Fine Gems International Nancy Brewer
	Chair of Board I.B. Goodman Betty Moss Executive Vice President	President Nancy B. & Co. Vatche Fronjian MY WAY JEWELERS
	Roberto Coin Ed Petersen Production Manager	MY WAY JEWELERS Lydia Tutunjian Alishan
Marketing and P.R.	Yancy K. Weinrich National Account Manager LUXURY by JCK	Robert Bridel President Robert Bridel & Associates
Networking For Business	Anna Martin Sr. Vice President ABN AMRO Bank	
	Randi Shinske President RS Consulting - Luxury Brand Management and	
Pearls	Carolyn Jacoby Senior Representative Australian Pearl Centre (USA)	
Resume Review	and South Sea Pearl Consortium Cindy Ramsey Deputy Executive Director	Cindy Ramsey Deputy Executive Director
	American Gem Society (AGS) Diana Jarrett, G.G. RMV Heritage Gems	American Gem Society (AGS)
Retail	Marc Green Vice Chairman	Gene Alterman Mary Todd-McGinnis

Appraising - What appraisers do; how to get into the appraisal business; pay levels; advancement; what kind of training and experience you'll need. <u>Back to top</u>

What You Might Talk To The Coaches About:

Watches

industry sectors. Back to top

travel and international aspects. Back to top

you need to buy and sell. Back to top

Auctions - What the marketplace is like; the difference between big auction houses and small ones; how to break into the business. <u>Back to top</u>

Rick Bannerot

Wheeler & Co.

Principal

Lux Bond & Green

Business Start-up & Entrepreneurship - How to get started and what business to choose; things you'll need, like a business plan, insurance, inventory, etc.; the pitfalls you need to look

Mary Todd-McGinnis

Ben Bridge Jeweler

Regional Sales Manager

Omega Watch Company

Vice President

Vince Owens

out for; recruiting and screening employees; security concerns; marketing and public relations.

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Career Information - A good area if you're a novice to the industry and don't have a clear idea of the types of jobs that are available. Coaches provide info on education requirements, pay scales, how to get started in the industry, advancement possibilities, opportunities in various

Colored Stones - Sources; how to price, how to sell; career opportunities in the colored stone sector vs. the diamond sector, wholesale vs. retail, how to market and promote, suppliers. Back

Design - What kind of training you need; how to position, market and sell your designs; whether to work for yourself or someone else; the how-to of product placement; public relations; high-end jewelry vs. mass merchandising; fashion and jewelry trends. <u>Back to top</u>

Diamonds - State of the diamond industry; education and qualifications; sources of supply and manufacturing; security issues; sales; marketing; branding; key issues like treatments, trends and designs; road sales repping, wholesale vs. retail, consumer concerns, grading reports,

Estate Jeweiry - Which trends toward estate are more popular; unique education and background; learn what role provenance plays; popularity at auctions; marketing and selling; fashion aspects; wholesaling vs. retailing. Back to top

Interviewing Skills - Learn how to conduct yourself at an interview. What questions to ask, how to answer questions; how, when, and who to follow up with. Background preparation and

Information on the company. Proper attire for the job and Interview, thank you after the interview, the issue of salary. Back to top

Laboratories - What education is needed, duties and responsibilities, career path, skill level

and development, what positions are available, small lab vs. large lab, pay scale, what's the best position for beginner, industry facts, advancement possibilities. Back to top

Manufacturing - Description of this industry sector, stones and metals, translating designs.

Manufacturing - Description of this industry sector, stones and metals, translating designs, getting started with a factory, how to train and recruit, identifying suppliers and customers, pay scales, safety issues, security, mass merchandising and mass wholesaling. Back to top

Marketing - Product placement, branding, advertising, background, business courses, strategizing. Back to top

Networking for Business - Advance your career by "networking" with your peers in the jewelry industry. Find out what organizations and associations to become involved with. Discover how to talk to people and what you need to succeed. It earn critical elements that contribute to

industry. Find out what organizations and associations to become involved with. Discover how to talk to people and what you need to succeed. Learn critical elements that contribute to valuable exchange of information. Find out how to socialize, meet, and greet, while collecting valuable information for advancement. <u>Back to top</u>

Pearls - Sources, the impact of Chinese pearls, how pearls are a special niche, understanding the grading system, marketing and designing with pearls, consumer awareness, education, how to sell. <u>Back to top</u>

Resume Critique - How to begin, basic elements, how to organize, appearance and design, options, types of resumes, objectives, references, cover letter, industry web sites for reference,

Retail - This is the entry point and backbone of the industry for many. Get some insights into the difference between chain stores and independent jewelers; retail climate - what to expect, pay,

advancement, education, hours, working with consumers. Back to top

Watches - Understand this special niche in the jewelry industry; marketing, sales, trends. What